

Frequently Asked Questions (FAQs)

When can I book a property or a camping site?

You can book at any time from our website using the Hallmaster booking system. Booking is on a first come basis and provisional bookings are held for up to 21 days until we have received all booking information and the deposit. For information on availability please visit the booking diary page.

When do we need to pay?

The deposit is due within 21 days of your provisional booking date. The balance of payment for your booking is due 14 days before your arrival. Payment for additional participants or additional activities must be paid before you leave.

What time can we arrive?

For residential events please do not arrive before 14:30. Earlier times may be available during term time.

For day visits please arrive at the start of your session time.

For large scale events please stagger starting times and consider appointing marshals to control the traffic.

Where do we get the keys from?

On arrival a leader may collect the keys from our Warden's cottage. This is the first left turn along the private lane to the site. Our warden will also brief you on the site, any paperwork and show you to your property or site.

What time do we have to leave the site?

For residential events, during term time normal weekend departure is by 16:00. During school holidays normal departure time is 12:00 noon. Please let the warden know your departure time so that she can complete the checklist with you before you leave.

For day events please leave promptly at the end of your session.

For large scale events please stagger departure times and consider appointing marshals to control the traffic. On leaving the site traffic should be "left turn" only to ensure a flow of traffic. The next junction is a roundabout where traffic can turn around if needed.

Frequently Asked Questions continued...

How do we book activities?

Activities can be booked in advance via email at letsbookdudsbury@gmail.com or speak to the warden on arrival.

Can we visit before our event?

If you would like to visit the site before your event, please confirm when booking or contact us via email at letsbookdudsbury@gmail.com.

Who do we need to inform that we are staying on-site?

Please inform Ferndown Fire Station of your intention to stay at Dudsbury Guide Camp. The address is 410 Ringwood Road, Ferndown, BH22 9AX. Telephone: 01722 691000.

In the event of an incident, the first aider should dial 999 and meet the fire engine at the main gate, wearing a high-vis vest.

Please ensure that the use of all naked flames is fully supervised, and that they are extinguished correctly.

What camping facilities do you have?

We have a solid shelter that includes a fridge and freezer.

Our newly refurbished toilet block has 4 shared toilets and 2 showers. A separate washing up area is attached.

Altar fires are available upon request in advance.

If you would like to travel light, Dudsbury is able to provide all tents and equipment. Please contact letsbookdudsbury@gmail.com to discuss your requirements and costs.

What parking is available?

There is a small car park area available at the top of the private lane which is accessible to cars, minibuses and caravans. It is not accessible to coaches. The gates to the car park should be closed when not in use to protect privacy.

What do we need to bring for an indoor holiday.

All beds have a pillow. Participants need to bring a pillowcase, bottom sheet and sleeping bag/duvet.

A blanket is available for each bed.

Please bring soft shoes/slippers for indoor use.

Please bring a high-vis vest as this will be required in the event of an incident requiring the fire brigade.



Frequently Asked Questions continued...

Do we need to bring cleaning materials?

Yes, please provide your own cleaning material, toilet rolls, rubbish sacks and paper towels or towels for drying hands.

What do we do about rubbish/waste/recycling?

Please place items not suitable for recycling in the appropriate bin by the front gate or take it with you. If the bins are full please inform the Warden.

We are able to recycle paper, cardboard, clean tins, plastics and clean glass.

Please place in the appropriate bin by the front gate. Please take large items home for recycling.

Do we need to bring a First Aid box?

Yes, please bring your own first aid box and equipment.

Is there Wi-fi on site?

Yes, wi-fi is available in both buildings.

Is Dudsbury close to public transport?

There are bus stops to Bournemouth and Poole within a ten minute walk. Public transport information is available on the Morebus website <https://www.morebus.co.uk>

Can we purchase souvenirs when we visit?

Yes, souvenirs and tuck are available. Please arrange a suitable time with the warden on your arrival.

Can we bring Guide dogs onto the site?

Yes, you can bring Guides dogs onto our site. Please let us know if you will be bringing a guide dog when you confirm your booking.

Where are the closest food shops?

There is a Tesco Express store within a short walk. A larger Tesco, Sainsburys and Lidl are available within a short drive to Ferndown.

Supermarket Deliveries can be made to site. Please arrange these within the times you will be on site.

There is a fish and chip shop next to the Tesco Express.

